

"Our quality policy outlines the fundamental principles that guide the operations of DELIGHT SECURITY LTD and support achieving our objectives, vision, and values. We understand that our success in meeting our goals depends on our ability to consistently deliver value to our customers. We also recognise the importance of our people and processes in achieving this.

DELIGHT SECURITY LTD strives to be acknowledged as a top provider of security services. Our management team is dedicated to supporting our employees in delivering excellent customer service, efficient operational processes, and an ongoing training and development program.

We will measure our success through the achievement of our quality objectives. We believe that recruiting highly motivated, customer-focused officers, supported by our managers at all levels, is critical to maintaining the positive perception of our company and the services we provide. Therefore, we are committed to creating an environment that fosters excellence and is an excellent place for all our employees.

We are committed to complying with all regulatory requirements in the security business. We aim to improve our security services and regularly assess our performance continually.

This policy is a controlled document and will be reviewed and amended, if necessary, to ensure its relevance to the company's business."

Signature:

Position: Managing Director

Date: 01.06.2024